

## QUALITY POLICY

The Management of ECOPOL TECH SL. whose activity is the Design and production of adhesives, coatings, additives and micro and nano polymeric capsules, conscious that the quality of its products, processes and services are key components of the future and that they are directed to a total satisfaction of the client, establishes its policy of quality in the following principles:

- Quality, understood towards the customer, as a basic principle of action.
- To achieve customer satisfaction by having sufficient flexibility to adapt to their requirements in a dynamic and competitive environment.
- Continuous improvement, a fundamental principle of action in our processes and products, and our commitment to continuously improve the effectiveness of our quality system and the degree of satisfaction of our customers.
- The annual review and definition of our quality objectives, in order to establish the order of priority of each case and initiate the necessary actions for prevention, planning, correction and continuous adaptation.
- The maintenance of a documented quality system, as a framework for developing our commitment based on the principles of the UNE EN ISO 9001:2015 standard, which is reviewed annually by management and kept up to date.
- The awareness, motivation and participation of our staff at all levels in the quality system together with the information and training necessary for the development of their activity to be consistent with the quality policy of ECOPOL TECH SL. Their attitude and suggestions being the basis of our continuous improvement.
- Our commitment to comply with all legal and regulatory requirements applicable to our products.
- The dissemination of our quality policy in general so that it is known.

This policy will be reviewed by the Management periodically to ensure that it is kept up-to-date and in force.

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